

	<p align="center">OTTER CONTROLS INDIA PVT LTD.</p> <p align="center">QUALITY MANUAL</p> <p align="center">IATF 16949:2016 /ISO 9001:2015</p>	<p>Reference : QMSM/01</p> <p>Rev No: 02</p> <p>Rev Date : 16/09/2025</p>
---	--	---

QUALITY POLICY

We, OTTER CONTROLS INDIA PVT. LTD. are committed to:

- Delivering products and services of consistent quality that meet customer requirements, customer-specific requirements (CSRs), and applicable statutory & regulatory requirements.
- Establishing, implementing, and maintaining a Quality Management System (QMS) in line with ISO 9001:2015 and IATF 16949:2016 standards.
- Focusing on customer satisfaction, risk-based thinking, and continual improvement across all processes.
- Building a culture of defect prevention, zero defects, scrap reduction and product safety to improve efficiency, competitiveness and sustainability.
- Developing the competence and engagement of our employees through training, teamwork and empowerment.
- Strengthening partnerships with our suppliers and stakeholders to ensure reliable supply, innovation and mutual growth.
- Establishing and reviewing quality objectives to ensure alignment with the company's strategic direction.
- Periodically reviewing and updating our objectives and policy to ensure alignment with strategic direction, customer expectations and environmental sustainability.

Date: 16/09/2025



Mr. Ulhas Joshi
(Managing Director)